

DAVID S. FELDMAN, MD

ORTHOPEDIC SURGERY

Associate Director of the Paley Institute

901 45th Street
West Palm Beach, Florida 33407
<https://paleyinstitute.org>
Phone: (561) 844-5255
Fax: (561) 844-5245

CONTACTS

CLINICAL

For assistance with *clinical* or *surgical* questions, please contact:

- David Feldman, MD: dfeldman@paleyinstitute.org
- Aaron Huser, DO: ahuser@paleyinstitute.org
- Tiffany Kochheiser, PA-C: feldmanpa@paleyinstitute.org
- Alyssa Clarke, PA-C: feldmanpa@paleyinstitute.org
- Katie Totten, PA-C: feldmanpa@paleyinstitute.org

For scheduling *new patient appointments* or *surgery* in *West Palm Beach*, please contact:

- Jennifer Enterkin, Executive Assistant
jenterkin@paleyinstitute.org
(561) 844-5255 ext. 310

For scheduling *follow-up appointments* in *West Palm Beach* and *new or established appointments* in *New York*, please contact:

- Andrea Mower, Administrative Assistant
amower@paleyinstitute.org
(561) 844-5255 ext. 245

For assistance with *lodging accommodations* or *logistical planning* for your stay, please contact:

- Jessie Smith, Practice Coordinator
jsmith@paleyinstitute.org
(561) 866-6866

For questions and assistance regarding your child's surgical and treatment experience, please contact our Child Life Specialist for support:

- Kaile-Jo Scott, Child Life Specialist
kscott@paleyinstitute.org
(561) 334-9135

If you would like to contact another patient, parent or family who is familiar with the surgical experience, please contact:

- Kristen DeAndrade, Patient Advocate
kdeandrade@davidfeldmanmd.com
- Mia Johnson, Family Liaison
mjohnson@davidfeldmanmd.com

****Find us on Facebook in the group 'Patients and Families of Dr. David Feldman at The Paley Institute (<https://www.facebook.com/groups/patientsofdrdavidfeldman>)**

For assistance with medication refills or general medical questions, please contact our Medical Assistants:

- Dalia Hanna, MA
dhanna@paleyinstitute.org
(561) 844-5255 ext. 243
- Ilesha Vazquez-Sanchez, MA
ivazquez@paleyinstitute.org
(561) 844-5255 ext. 285
- Lina Kebede, MA
lkebede@paleyinstitute.org
(561) 844-5255 ext. 285

For assistance with school, work or FMLA forms, please contact:

Andrea Mower, Administrative Assistant
amower@paleyinstitute.org
(561) 844-5255 ext. 245

REHABILITATION

For assistance scheduling physical therapy, occupational therapy or to make a serial casting appointment, please contact the rehabilitation department at:

- Cindy Pacheco
Office Coordinator
cpacheco@paleyinstitute.org
(561) 844- 7878 ext. 231
- Brianna Perez
Office Coordinator

bperez@paleyinstitute.org
(561) 844-7878 ext 231

For any other questions or concerns regarding physical or occupational therapy, please contact:

- Fran Guardo MEd, MPT, DPT, BSPTS C-1
Director of Rehabilitation
fguardo@paleyinstitute.org

MEDICAL RECORDS

For assistance with medical records or any other questions, please contact:

- Geneva Martinez
Office Manager
gmartinez@paleyinstitute.org
(561) 844-5255 ext. 222

INSURANCE AND BILLING

For questions regarding insurance, please speak with our insurance coordinators and have your insurance card/information on hand. We accept plans from most major insurance companies. Please check with your insurance for confirmation that we are contracted with your specific insurance plan and policy.

For insurance verification, please contact:

- Daleth Buckley
Insurance Coordinator
dbuckley@paleyinstitute.org
(561) 844-5255 ext. 242

For surgery coverage information, please contact:

- Erika Johnson
Financial Analyst
ejohnson@paleyinstitute.org
(561) 844-5255 ext. 249

For all other insurance and financial information, please contact:

- Steven Aponte
Senior Revenue Cycle Manager
saponte@paleyinstitute.org
(561) 844-5255 ext. 224

For office visit coverage information, please contact:

- Jennifer Enterkin
Executive Assistant
jenterkin@paleyinstitute.org
(561) 844-5255 ext. 310

FINANCIAL TEAM AT ST. MARY'S MEDICAL CENTER

- Carol Siew
carol.siew@coniferhealth.com
- Jennifer Ville
jennifer.ville@coniferhealth.com

PATIENT AND FAMILY CARE TEAM

If you are traveling from abroad and need assistance, please contact our coordinators:

- Angelique Keller, RN, BSN
International Patient Coordinator -- Asia and Adult Cosmetic Stature
akeller@paleyinstitute.org
- Bernadetta Soja
International Patient Coordinator -- Africa, Australia, Canada, Europe, South America
bsoja@paleyinstitute.org
(561) 758-6696
- Oussama Elbaba
International Patient Coordinator -- Middle Eastern Countries
oelbaba@paleyinstitute.org
(703) 223-3552
- Sahar AlmeheSSI
International Patient Coordinator -- Middle Eastern Countries
salmehessi@paleyinstitute.org
(561) 281-9280
- Sara Alyamani
International Patient Coordinator -- Middle Eastern Countries
salyamani@paleyinstitute.org
(561) 389-6022
- Jessie Smith, CCLS
Family and Patient Care Coordinator-- USA
jsmith@paleyinstitute.org
(561) 866-6866

IMAGING

For mailing x-rays or scans from an outside facility for Dr. Feldman to review, please send attention to:

The Paley Orthopedic & Spine Institute
Attn: Shamika Occeus / (Dr. Feldman or Dr. Huser)
901 45th Street
West Palm Beach, Florida 33407

Questions or concerns? Please contact:

- Heather MacDonald
Academic Conference Coordinator
hmacdonald@paleyinstitute.org

For a faster process, you may upload the images yourself to the **My Medical Images** website. Please have the imaging facility place the images on a disc for you so that you can upload them yourself to the My Medical Images website at **www.mymedicalimages.com**. Please notify **Heather MacDonald** at **hmacdonald@paleyinstitute.org** when you are ready to upload your images so she can send you an email with a one-time free upload link. She will need the patient's full name, date of birth, which email address to use to send you the link, and the type of imaging being uploaded (x-ray, MRI, CT, etc). Once you receive the email with the link, follow the prompts to upload your images. There is no need to create an account.

Please keep in mind the following:

- The site is not supported by IE (Internet Explorer) MUST use Google Chrome or Safari.
- You will need a CD drive/reader to upload the images.
- There is NO need to create an account to use the one time free upload.
- However if you choose to create an account, the cost is approximately \$30/year. You may use referral code ORTHOMD for \$10 off for the first year.
- If you have any trouble uploading the images please reach out to My Medical Images support line at **(855) 800-2851**.
- Once you have completed the process, please once again notify Africa Tyrell who will transfer all imaging from the MMI site to our Paley PACS System and notify Dr. Feldman's team that they are available for review. You can expect a call or email once these images have been reviewed after a few days.