CONTACTS

CLINICAL

For assistance with clinical or surgical questions, please contact:
- David Feldman, MD: dfeldman@paleyinstitute.org
- Aaron Huser, DO: ahuser@paleyinstitute.org
- Tiffany Brown, PA-C: feldmanpa@paleyinstitute.org
- Alyssa Clarke, PA-C: feldmanpa@paleyinstitute.org
- Katie Gauger, PA-C: feldmanpa@paleyinstitute.org

For scheduling new patient appointments or surgery in West Palm Beach, please contact:
- Jennifer Enterkin, Executive Assistant
  jenterkin@paleyinstitute.org
  (561) 844-5255 ext. 310

For scheduling follow-up appointments in West Palm Beach and new or established appointments in New York, please contact:
- Andrea Mower, Administrative Assistant
  amower@paleyinstitute.org
  (561) 844-5255 ext. 245

For assistance with lodging accommodations or logistical planning for your stay, please contact:
- Jessie Smith, Practice Coordinator
  jsmith@paleyinstitute.org
For questions and assistance regarding your child’s surgical and treatment experience, please contact our Child Life Specialist for support:

- Kaile-Jo Scott, Child Life Specialist
  kscott@paleyinstitute.org
  (561) 334-9135

If you would like to contact another patient, parent or family who is familiar with the surgical experience, please contact:

- Kristen DeAndrade, Patient Advocate
  kdeandrade@davidsfeldmanmd.com
- Mia Johnson, Family Liaison
  mjohnson@davidsfeldmanmd.com

**Find us on Facebook in the group ‘Patients and Families of Dr. David Feldman at The Paley Institute (https://www.facebook.com/groups/patientsofdrdavidfeldman)**

For assistance with medication refills or general medical questions, please contact our Medical Assistants:

- Dalia Hanna, MA
  dhanna@paleyinstitute.org
  (561) 844-5255 ext. 243
- Iesha Vazquez-Sanchez, MA
  ivazquez@paleyinstitute.org
  (561) 844-5255 ext. 285
- Lina Kebede, MA
  lkebede@paleyinstitute.org
  (561) 844-5255 ext. 285

For assistance with school, work or FMLA forms, please contact:

- Keisha Bourne, MA
  kbourne@paleyinstitute.org
  (561) 844-5255 ext. 240

**REHABILITATION**

For assistance scheduling physical therapy, occupational therapy or to make a serial casting appointment, please contact the rehabilitation department at:

- Cindy Pacheco
  Office Coordinator
For any other questions or concerns regarding physical or occupational therapy, please contact:

- Fran Guardo MEd, MPT, DPT, BSPTS C-1
  Director of Rehabilitation
  fguardo@paleyinstitute.org

MEDICAL RECORDS

For assistance with medical records or any other questions, please contact:

- Maribel Almonte
  Office Coordinator
  malmonte@paleyinstitute.org
  (561) 844-5255 ext. 309
- Geneva Martinez
  Office Manager
  gmartinez@paleyinstitute.org
  (561) 844-5255 ext. 222

INSURANCE AND BILLING

For questions regarding insurance, please speak with our insurance coordinators and have your insurance card/information on hand. We accept plans from most major insurance companies. Please check with your insurance for confirmation that we are contracted with your specific insurance plan and policy.

For insurance verification, please contact:

- Daleth Buckley
  Insurance Coordinator
  dbuckley@paleyinstitute.org
  (561) 844-5255 ext. 242

For surgery coverage information, please contact:

- Erika Johnson
  Financial Analyst
  ejohnson@paleyinstitute.org
For all other insurance and financial information, please contact:
  ● Steven Aponte
    Senior Revenue Cycle Manager
    saponte@paleyinstitute.org
    (561) 844-5255 ext. 224

For office visit coverage information, please contact:
  ● Jennifer Enterkin
    Executive Assistant
    jenterkin@paleyinstitute.org
    (561) 844-5255 ext. 310

FINANCIAL TEAM AT ST. MARY’S MEDICAL CENTER

  ● Carol Siew
carol.siew@coniferhealth.com
  ● Jennifer Ville
  jennifer.ville@coniferhealth.com

PATIENT AND FAMILY CARE TEAM

If you are traveling from abroad and need assistance, please contact our coordinators:
  ● Angelique Keller, RN, BSN
    International Patient Coordinator -- Asia and Adult Cosmetic Stature
    akeller@paleyinstitute.org
  ● Bernadetta Soja
    International Patient Coordinator -- Africa, Australia, Canada, Europe, South America
    bsoja@paleyinstitute.org
    (561) 758-6696
  ● Oussama Elbaba
    International Patient Coordinator -- Middle Eastern Countries
    oelbaba@paleyinstitute.org
    (703) 223-3552
  ● Sahar Almehessi
    International Patient Coordinator -- Middle Eastern Countries
    salmehessi@paleyinstitute.org
    (561) 281-9280
  ● Sara Alyamani
    International Patient Coordinator -- Middle Eastern Countries
For mailing x-rays or scans from an outside facility for Dr. Feldman to review, please send attention to:

The Paley Orthopedic & Spine Institute
Attn: Africa Tyrell / (Dr. Feldman or Dr. Huser)
901 45th Street
West Palm Beach, Florida 33407

Questions or concerns? Please contact:

- Africa Tyrell
  Academic Conference Coordinator
  atyrell@paleyinstitute.org
  (561) 844-5255 ext. 227

For a faster process, you may upload the images yourself to the My Medical Images website. Please have the imaging facility place the images on a disc for you so that you can upload them yourself to the My Medical Images website at www.mymedicalimages.com. Please notify Africa Tyrell at atyrell@paleyinstitute.org or at (561) 844-5255 ext. 234 when you are ready to upload your images so she can send you an email with a one-time free upload link. She will need the patient’s full name, date of birth, which email address to use to send you the link, and the type of imaging being uploaded (x-ray, MRI, CT, etc). Once you receive the email with the link, follow the prompts to upload your images. There is no need to create an account.

Please keep in mind the following:

- The site is not supported by IE (Internet Explorer) MUST use Google Chrome or Safari.
- You will need a CD drive/reader to upload the images.
- There is NO need to create an account to use the one time free upload.
- However if you choose to create an account, the cost is approximately $30/year. You may use referral code ORTHOMD for $10 off for the first year.
- If you have any trouble uploading the images please reach out to My Medical Images support line at (855) 800-2851.
• Once you have completed the process, please once again notify Africa Tyrell who will transfer all imaging from the MMI site to our Paley PACS System and notify Dr. Feldman’s team that they are available for review. You can expect a call or email once these images have been reviewed after a few days.